



Electronic Communication Policies

Before emailing or phoning a practitioner, please read our policies:

The Front Desk responds to phone calls and emails M-F, 9 – 5. Please contact the front desk, not the practitioners, for refills, scheduling, finances and general questions.

Phone 208-338-0405

Fax 208-422-9957

boisenaturalhealth@gmail.com

Phone and Email with Practitioners – Fee Policy

Phone calls are always welcome and for occasional, quick questions, clarifications, updates, no fee applies. Longer phone calls, greater than 10 minutes, are billed the same as face-to-face appointments.

Email is not a usual form of communication with practitioners although occasionally a practitioner will chose to give a patient a personal email address. Lengthy email consultations are billed the same as face-to-face appointments.

Visit www.boisenaturalhealth.com/fees for the fee schedule. Payment for phone calls and emails are arranged over the phone with the Front Desk.

Availability

Practitioners usually respond to your calls and emails within 2 business days.

Urgent Needs

Email should not be used to communicate urgent medical needs. Please phone the office instead. If it is a medical emergency, please call 911.

Privacy

We make every effort to protect our patient's privacy and comply with HIPAA Federal Regulations. However, Boise Natural Health does not use encrypted email. Although we do all we can to protect your private health information, there is some level of risk that the information in emails could be read by a third party.

NO SOLICITATIONS